



RHL  
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To Whom it may concern

11<sup>th</sup> December 2014

Dear Sir or Madam

Please accept this letter as a positive reference for Miss Ella Etoile.

Ella worked for RHL for over a year delivering specialist Yoga classes to an audience of mixed aged disabled people. The work was commissioned by the Disability Initiative in Camberley Surrey. They were very specific about their requirements for the role due to the client group. The person needed to be sympathetic, tactful, friendly and patient as they would be dealing with people with mixed ability.

I have to say that from the day we met Ella she certainly displayed all of these attributes and more. She was incredibly flexible, moving her other work around to fit in initial meetings with DI and meeting the clients. Initially she was employed to deliver 2 classes per week, but she proved so popular with the service users they demanded another class per week! She was also popular with the DI and her empathetic nature shone through with the clients.

She kept us fully informed of progress through regular verbal and written reports. DI reported that service users found her incredible and that many reported increased sensation in limbs and better mobility.

Ella is hardworking, trustworthy and fantastic with clients. She was always on time and arranged cover for any holiday periods. She took no sick leave and is very reliable. I would employ her again tomorrow.

I hope you find this letter useful. If you want to contact me direct, email me on [jim.ruddy@rhl.org.uk](mailto:jim.ruddy@rhl.org.uk) or ring on 01252362661.

Yours faithfully

*j ruddy*

Jim Ruddy  
Chief Operating Executive

Patron: Dame Mary Fagan DCVO JP, HM Lord Lieutenant of Hampshire

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